

Privacy Policy for Dona's Tech Estate

Last Updated: May 22, 2025

1 Introduction

At Dona's Tech Estate, a Canada-based group of passionate IT professionals, we are committed to delivering innovative digital solutions while safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website, <https://donasestate.com>, or engage with our services, such as software development and digital solutions. We adhere to the Personal Information Protection and Electronic Documents Act (PIPEDA) and other applicable Canadian privacy laws to ensure transparency and accountability.

2 Personal Information We Collect

We collect personal information to provide and enhance our digital solutions, including:

- **Personal Identifiers:** Name, email address, and phone number provided when you contact us, submit inquiries, or engage with our services.
- **Business Information:** Details related to your business, such as company name or project requirements, when you partner with us for digital solutions.
- **Payment Information:** Data required to process payments for our services, such as credit card details, handled securely through our third-party payment processor, Stripe.
- **Technical Data:** Information collected automatically, including IP address, browser type, device information, and cookies, to optimize your experience and analyze website usage.

3 How We Use Your Personal Information

We use your personal information for the following purposes:

- To respond to inquiries and provide digital solutions, such as software development, consulting, or technical support.
- To process payments securely for our services via Stripe.
- To personalize your experience on our website and improve our offerings.
- To send marketing communications, such as newsletters or service updates, with your consent.
- To comply with legal obligations, prevent fraud, or resolve disputes.

4 Consent and Accountability

We collect and use your personal information only with your knowledge and consent, except where required or permitted by law. You may provide consent expressly (e.g.,

by submitting a form) or implicitly (e.g., by using our services). You may withdraw consent at any time, subject to legal or contractual restrictions, by contacting us at connect@donasestate.com. We are accountable for the personal information we collect and maintain policies to ensure compliance with PIPEDA.

5 Disclosure of Personal Information

We may disclose your personal information to:

- **Service Providers:** Trusted third parties, such as Stripe for payment processing or IT providers, who assist in delivering our services, bound by strict confidentiality agreements.
- **Legal Authorities:** When required to comply with legal obligations, such as responding to a court order or preventing fraud.

We do not sell or rent your personal information to third parties for marketing purposes.

6 Data Storage and Security

Your personal information is stored securely on servers located in Canada or other jurisdictions with adequate privacy protections. We retain your data only for as long as necessary to fulfill the purposes outlined in this policy or as required by law. We implement technical and organizational measures, including encryption and access controls, to protect your data from unauthorized access, loss, or misuse.

7 Your Privacy Rights

Under PIPEDA, you have the following rights regarding your personal information:

- **Right to Access:** Request a copy of your personal information and details about how it is used.
- **Right to Correction:** Request correction of inaccurate or incomplete information.
- **Right to Withdraw Consent:** Revoke consent for the collection, use, or disclosure of your information, subject to legal or contractual limitations.
- **Right to Be Informed:** Receive clear information about how your data is collected, used, and disclosed.

To exercise these rights, please contact us at connect@donasestate.com.

8 Cookies and Tracking

Our website uses cookies to enhance functionality and user experience. You can accept all cookies, deny non-essential cookies, or modify your settings via our cookie consent tool. For more details, see our Cookie Policy.

9 Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. Any updates will be posted on this page with an updated "Last Updated" date. We encourage you to review this policy periodically.

10 Contact Us

If you have questions, concerns, or wish to exercise your privacy rights, please contact our Privacy Officer at:

- **Email:** connect@donasestate.com
- **Website:** <https://donasestate.com>

You may also lodge a complaint with the Office of the Privacy Commissioner of Canada if you believe your privacy rights have been violated.